I. Start SmartConnect Bridge on a machine with SCB installed

1. Go to system tray at lower right corner
2. Click on the SmartConnect Bridge icon

II. Allow Varian rep to make a connection to the machine

1. Enter a 7-digit customer Site ID in the Site ID field, choose “View Only” option or “View and Control” option as you desire (you can also switch the connection option later), and then Click on the Connect button.

2. “Connect to Varian” status button turns **Green** means Varian rep can see the machine on SmartConnect website. “Remote Session in Process” status button turns **Green** means Varian rep in the process to connect to the machine or already connect to the machine.

III. Reset Site ID with an existing connection

1. Click on the “Terminate” button
2. Click on “Reset Site ID” buttom ubder “Option” tab
3. And then re-enter a Site ID in the Site ID field under Access tab.

IV. Reset Site ID without an existing connection

1. Click on “Reset Site ID” buttom ubder “Option” tab
2. And then re-enter a Site ID in the Site ID field under Access tab.